**Who Should Attend?**

- Plant/Factory Managers
- Operations Directors/Managers
- Manufacturing Directors/Managers
- Production Directors/Managers
- Production Planners/Supervisors
- Procurement Managers/ Directors
- Marketing and Commercial Directors
- Logistics Managers and Supervisors
- Product Development
- R&D and Process Engineering Managers

**Benefits of Attending**

- Learn how to get the input to the plan to reach forecast accuracy
- Respond to the market volatility with short lead time to win over the market share faster than competition
- Ensure reduction of circulating assets, (stock & process materials): reduction of capital used to improve return on investment
- Evaluate different sources of data acquisition and ways of managing it
- Maintain and improve on quality at low cost
- Learn of the core principles of the lean philosophy and its repercussions on the way manufacturers plan and operate
- How to produce in phase with customer demand, reduction of delivery times with greater customer satisfaction
- To highlight the vital importance of a global attention to “value” in the manufacturing industry and the importance of drastically reducing any form of waste to improve the bottom line

**Hear what your peers had to say about the past events**

**Course content of very high value**

Can see my way forward with this “lean” concept. Presentation conducted very professionally.

**Excellent course, enjoyed it immensely.**

Deon Fourie – Production Manager

Plaaskem - Boksburg, South Africa

An excellent course. It’s a cultural change that will have to take place.

Wessel Oosthuizen – Factory Manager

Ceres Fruit Juices – Ceres – South Africa

An excellent, practical course with visual video proofs that the Lean Manufacturing technique works. This course teaches one to look differently at own work environment.

Herman Palm – Assembly Manager – Cobra Watertech, Krugersdorp – South Africa

A fantastic launch pad for lean. Participants leave feeling energetic and enthusiastic. Some means should be investigated as to how to keep the momentum going.

Lance Sullivan – Manufacturing Manager

Sasol Dyno Nobel – Pretoria

Benefits of attending world-class manufacturing practise workshop are enormous. I will encourage operational practitioners to attend.

Henry Sanbane, Production Director

Crabtree – Wadeville – South Africa
The Lean Philosophy is changing the way organisations operate. No longer stuck in the paradigm of "mass" thinking, many manufacturing enterprises have tried to adopt some portions of the Toyota Production System, the Lean road. Many have failed. Many have rushed off, taken a course and pronounced themselves LEAN. Yet very few have tested the depths of overall performance enhancement and added competitiveness possible with a complete change of paradigms in the "lean" direction.

Production Planning is a delicate issue: researches and case studies have shown that, in "traditional" enterprises, "traditional" production planning methods and software may contribute substantially to perpetuate an inadequate situation and, most important, waste of all sorts. Many enterprises, in despair, have tried to undergo the Lean road maintaining and keeping alive their "traditional" methods – including production planning methods – to discover very rapidly a total failure of the lean project and therefore going back even more rapidly to their "comfortable" but no longer adequate model. A tremendous vicious circle!

Can that be afforded any longer?

Seminar Synopsis

About your Facilitator

Dr Carlo Scodanibbio, born in Macerata, Italy in 1944, holds a doctor degree in Electrical Engineering from Politecnico di Milano in 1970. He has over 40 years of experience in Plant Engineering, Project Engineering and Project Management, as well as Industrial Engineering and Operations Management.

He has been an Independent Industrial Consultant and Human Resources Trainer since 1979 and has worked in a wide spectrum of companies and industries in many countries including South Africa, Italy, Cape Verde, Romania, Malta, Cyprus, Lebanon, Mauritius, Kenya, Saudi Arabia, Malaysia and India. His area of expertise lies in World-Class, Lean Performance for Small and Medium Enterprises in the Project, Manufacturing, and Services sectors.

He has co-operated, inter-alia, with several Italian Chambers of Commerce and Industry, the Cyprus Chamber of Commerce and Industry, the Cyprus Productivity Centre, the Malta Federation of Industry, the Mauritius Employers' Federation, the Romanian Paper Industry Association, the United Nations Industrial Development Organisation, the Federation of Kenya Employers and the University of Cape Town.

His courses and seminars, conducted in English, Italian and French, have been attended by over 14,000 Entrepreneurs, Managers, Supervisors and Employees. They feature a very high level of interaction, and are rich in simulations, exercising and real case studies. The approach is invariably "hands-on" and addressed for immediate, practical application.

Dear Delegate

The Lean Philosophy is changing the way organisations operate. No longer stuck in the paradigm of "mass" thinking, many manufacturing enterprises have tried to adopt some portions of the Toyota Production System, the Lean road. Many have failed. Many have rushed off, taken a course and pronounced themselves LEAN. Yet very few have tested the depths of overall performance enhancement and added competitiveness possible with a complete change of paradigms in the "lean" direction.

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This course is designed to give participants a practical, "hands-on" presentation of Lean Production Planning methods for all Manufacturers, suited to operate effectively in an already Lean environment or in a situation aiming at Lean status. Specific objectives of this course include (but are not limited to) the following:

- To illustrate the remarkable differences between "traditional" and "leaner" production planning methods, highlighting the limitations of the former and the benefits of the latter, best suited to the modern manufacturing industry and vital to survive in turbulent and volatile-demand times.
- To present the core principles of the Lean philosophy and its repercussions on the way manufacturers plan and operate.
- To highlight the vital importance of a global attention to "value" in the manufacturing industry, and sensitise participants on the importance of reducing drastically any form of waste to face more confidently the way ahead.
- To give participants practical criteria to identify, in their own manufacturing concern, those processes in which Lean Manufacturing techniques could be implemented smoothly, in parallel with a Lean Production Planning approach.
- To show the path to specific lean planning approaches suitable for "pull" and "continuous flow" production – and to illustrate as well the way to tackle the "transition" between "traditional" and "lean" methods and planning.
- To highlight the importance of modifying gradually a "traditional" T system suitable for "push" production to a "leaner" one capable of catering for Lean production.
- To show ways of panding the "lean" approach all along the value chain, integrating gradually suppliers and sub-contractors on the supply side, as well as distributors and clients on the demand side, for enhancement of value-added and drastic reduction of waste throughout the chain.
- To highlight the difference between "catalogue" manufacturing and "contract" manufacturing, showing specific planning methods suited to the latter style of manufacturing.
- To prove that without a solid cultural revolution, no manufacturing enterprise can face effectively the challenges of the new millennium and aim at excellence or, at least, survival.

I hope to see you there, best regards
Carlo
**Workshop Program**

**DAY ONE**

**Manufacturing Yesterday – Manufacturing Today And Tomorrow**
- The main parameters of change, the market change
- The impact on manufacturing operations.
- Manufacturing Operations: definitions – main parameters and metrics.
- Understanding “task-time”, “throughput-time”, WIP (work-in-progress) and their inter-relationships
- The fundamental difference between “Catalogue” Manufacturing and “Contract” Manufacturing.
- Manufacturing styles: “PUSH” and “PULL”. Movie time: effects of the “push” method - the “stock” issue
- Case studies.
- Manufacturing Methods: “BATCH/LINE” vs. “FLOW”
- The small-lot Production Systems: Movie time: one-piece flow vs. batch production - Case study

**Production Planning Yesterday (Traditional Planning)**
- MRP: Materials Requirement Planning – overview
- MRPII: Manufacturing Resources Planning – overview
- CRP: Capacity Requirements Planning - overview
- ERP: Enterprise Resources Planning – overview
- Other Planning methods: overview

**World Class Manufacturing Operations**
- Understanding the scenario after the change.
- Understanding the new Market’s features.
- Manufacturing Performance today: the prerequisites.

**The Impact Of Lean Thinking And Value Adding Management In The Manufacturing Industry**
- Focusing on the productive processes to maximise the output value.
- What is waste: classification of waste
- Identifying waste in Manufacturing Operations
- Case studies: Halting waste proliferation - Reducing waste - Eliminating waste
- What are Lean Manufacturing and Continuous Flow Production, or Manufacturing with no waste.
- Why “traditional” planning methods are no longer adequate:
  - What needs to be changed.

**Lean Productive Systems The Planning Approach**
- The Kanban approach to pull production.
- Why the Kanban method is no longer to be considered “lean” and in which cases it should be adopted. Towards Lean: “Intelligent” Kanban and Paced Withdrawal.
- Production Levelling and Production Balancing in a Lean environment.
- Planning for Continuous Flow Production: simple is better, simple is beautiful!
- Flow Production golden rules: the macro-mix/micro-mix planning approach.
- How to reduce drastically all lead times through Flow Production: “produce today what your customers ordered yesterday”.
- How to cope with high demand volatility and variability through Lean Production and Lean Planning.

**DAY TWO**

**How to Deploy Lean Planning Techniques In The “Catalogue” Manufacturing Industry**
- Starting from the top or from the bottom?
- Can Flow Production be extended factory-wide?
- The mixed “push/pull” compromise.
- Where and how to position the “coupling” between the “push/batch” and the “pull/flow” systems
- Basic lean principles for the continuous process manufacturing industry and the highly mechanised / automated factory

**How To Switch-Over From Traditional Planning To Lean Planning: Value Stream Management, A Global Approach To Lean Planning**

**The Lean Value Chain and Lean Production Planning**
- Understanding the “Value-Chain” principle in manufacturing and its strategic role both in the “supply” side and the “demand” side
- Lean Supply Side: new relationships with suppliers and sub-contractors.
  - Suppliers evaluation, classification, rating and grading: overview
- Lean approaches to Supply Chain management - Integration of Suppliers and Sub-Contractors in the Production Planning Process. Is “co-makership” suited to you?
- Lean Demand Side: the integration of Distributors, Wholesalers and Clients in Product Development and Production Planning – the QFD (Quality Function Deployment) approach, or “listen to the voice of the customer”.
- Lean Logistics: how to cut drastically all waste inherent in logistics on both the supply and demand side – Case study

**Lean Production Planning: The Software Issue**
- Why Traditional Production Planning and Control Software is nowadays considered inadequate.
- Case study: can IT become a major draw-back for an enterprise aiming at world-class status?
- “Transition” SW for switching-over from Traditional Production Planning to Lean Production Planning: “paper-less” and “wip-less” Kanban.
- How to transform an existing, “push” style, MRP-based Production Planning system into a “pull”, Kanban-based system first and then, gradually, into an “Intelligent Kanban” and eventually into a “Continuous Flow” type of Planning system.

**Specific Lean Planning Methods for “Contract” Manufacturers**
- Contract Manufacturing is Project Work! As such, it cannot be planned with “traditional” planning techniques!
- Lean Planning - workshops and case studies. The concept of the Last Planner: how to eliminate all waste
- How to make contract work flow, work-package after work-package
- How to conceive “realistic assignments” – how to plan them
- How to assure a high PPC (Percent Plan Complete)
- How to improve the PPC even further by using the 5Why technique.
- A world-class contract-driven enterprise - Case study

**Thinking**: the ultimate resource.
Registration Form

Please write in BLOCK CAPITALS

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  Name (as it appears on card)

Authorisation

Signatory must be authorised to sign on behalf of contracting organisation

Name: ____________________________
Position: _________________________
Email: ___________________________

Signature: ________________________
Date: ____________________________

This Booking is invalid without a signature

Terms & Conditions:
1. Fees are in inclusive of programme materials and refreshments.
2. Payment Terms: Following completion and return of the registration form, full payment is required within 5 days from receipt of invoice. PLEASE NOTE: payment must be received prior to the conference date. A receipt will be issued on payment. Due to limited conference space, we advise early registration to avoid disappointment. A 50% cancellation fee will be charged under the terms outlined below. We reserve the right to refuse admission if payment is not received on time. Unless otherwise stated on the booking form, payment must be made in SA Rands.
3. Cancellation/Substitution: Provided the total fee has been paid, substitutions at no extra charge up to 14 days before the event are allowed. Substitutions between 14 days and the date of the event will be allowed subject to an administration fee of equal to 10% of the total fee that is to be transferred. Otherwise all bookings carry a 50% cancellation liability immediately after a signed sales contract has been received by Global conferencing (as defined above). Cancellations must be received in writing by mail or fax six (6) weeks before the conference is to be held in order to obtain a credit voucher representing 50% of the total fee to be utilized against the cost of any future conference. Thereafter, the full conference fee is payable and is non-refundable. The service charge is completely non-refundable and non-creditable. Payment terms are five days and payment must be made prior to the start of the conference. Non-payment or non-attendance does not constitute cancellation. By signing this contract, the client agrees that in case of dispute or cancellation of this contract that will not be able to mitigate its losses for any less than 50% of the total contract value. If, for any reason, Global conferencing agrees that in case of dispute or cancellation of this contract that will not be able to mitigate its losses for any less than 50% of the total contract value, if, for any reason, Global conferencing in connection with this event is expressly reserved and any unauthorized duplication, publication or distribution is prohibited.
5. Client confirms that it has requested to allowing Global Conferencing to retain Client information on group companies database to be used by group companies, and passed to selected third parties, to assist in communicating products and services which maybe of interest to the Client by letter, phone, fax, (inc. automatic dialling) email or other electronic means. If Client wishes to stop receiving such information please inform above office. For training and security purposes telephone calls maybe recorded. Important note: While every reasonable effort will be made to adhere to the advertised package, Global Conferencing reserves the right to change event dates, sites or location or omit event features, or merge the event with another event, as it deems necessary without penalty and in such circumstances no refunds, part refunds or alternative offers shall be made. In the event that Global Conferencing permanently cancels the event for any reason whatsoever, (including, but not limited to any force majeure occurrence) and provided that the event is not postponed to a later date nor is merged with another event, the Client shall receive a credit note for the amount that the Client has paid to such permanently cancelled event, valid for up to one year to be used at another event. No refunds, part refunds or alternative offers shall be made. 6. Governing law: This Agreement shall be governed and construed in accordance with the law of South Africa and the parties submit to the exclusive jurisdiction of the South African Courts in Johannesburg. However only Global Conferencing is entitled to waive this right and submit to the jurisdiction of the courts in which the Client’s office is located.